

Unexpected Closure of the Childminding Service Policy

I will advise parents as soon as I can if I am unable to provide a service. I will work with parents where possible to find temporary emergency childcare from amongst local childminders that are known to the child until I can offer a normal service.

I will make no charge if I am unable to provide a service. I may be able to provide a limited service from a fellow childminders home during some of the situations listed below, however I would discuss any alternative arrangements with each individual parent/carer.

I may not be able to work as a result of being unwell, or someone in my household being unwell. If I have a minor ailment, such as a cough or a cold I will continue, however, if my illness is contagious I will not be able to offer a service until I know I cannot pass on the infection to the children or their parents. I will try to provide as much notice as possible if I am unable to work and keep you informed of the situation.

There may be other occasions when I am unable to provide a service, for example:

- Major incident
- National Emergency
- Evacuation of my premises
- Loss of power to my home
- Mains water turned off
- Heating broken
- Flooding
- Medical emergency for myself or a member of my immediate family
- Long term illness
- Death within the family

I understand that during major incidents the mobile phone networks are often not available and even landlines can be cancelled to free up communication systems for the emergency services.

I will however attempt to contact you on a regular basis and ask that you try to do the same. I will keep up to date on the situation using any media source available to me, radio, television, Internet etc. I will endeavour to protect your child from information or images that may alarm or distress them.

Date policy was written:

Date reviewed: